

# Higher Ed Pulse Check

Cost, Value and Enrollment Concerns on Today's Campuses

From ongoing enrollment challenges to questions about the cost and value of a degree, higher education has been in the national spotlight. Our Fall 2022 *Digital Learning Pulse Survey* went straight to the source to understand how those directly connected to higher education—students, faculty and administrators at two- and fouryear institutions—feel about these important, and related, issues.





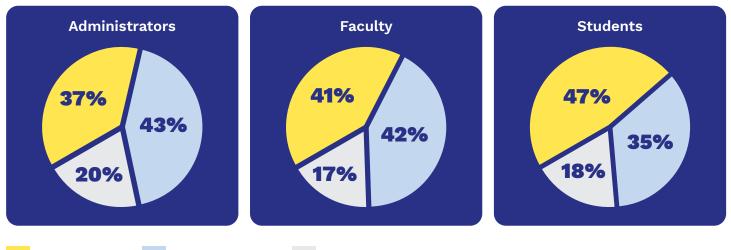
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The cost of college tuition is getting out of hand across the board..."

 Student at four-year public institution

## COST: Tuition Is Out of Reach and "Out of Hand"

**More than three-quarters** of administrators, faculty and students feel that the cost of education is becoming financially out of reach for students, with students and faculty at four-year institutions most likely to strongly agree with that sentiment.



= Strongly Agree

= Somewhat Agree

= Neutral/Somewhat Disagree/Strongly Disagree



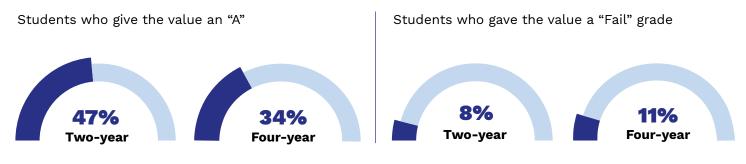
Overall I feel like [higher education] is worth every penny, but I do feel like more services could be offered such as more housing support or peer mentorship." — Student at four-year private institution



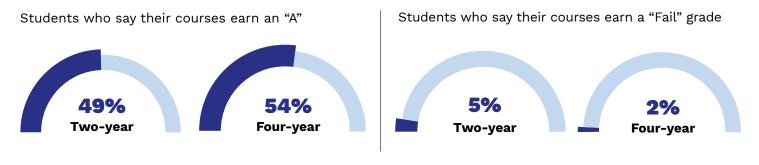
# VALUE: Higher Ed Makes the Grade and Is "Worth Every Penny"

**Three-quarters** of two-year and **two-thirds** of four-year students say their higher education experience earns an "A" or a "B" grade in terms of value for money. **Over 80%** of students at all institution types give higher education an "A" or a "B" in terms of how their courses are meeting their needs, with slight differences in satisfaction levels between two- and four-year students.

#### Which students are most and least satisfied with higher education's value?



## Which students feel their courses are meeting their educational needs?

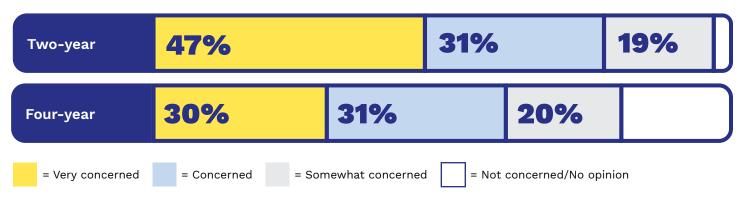




# **ENROLLMENT: Looking Ahead & Addressing "the Gap"**

**Over 80%** of academic administrators, across all institution types, are concerned about future enrollments. From revising existing programs, to offering more online courses and micro-credentials, solutions to enrollment challenges are top-of-mind for higher education leaders.

#### Which institutional leaders are most concerned?



What are institutions doing — or what do they plan to do — about the enrollment gap? *Many are adding online & hybrid courses.* 

Provide more classes online	Two-year	73%			17%		
	Four-year	52%	26%				
Provide more hybrid or blended classes	Two-year	72%		2	0%		
	Four-year	48%	26%				

Others are revising programs to attract or retain students.

Redesign programs to improve student retention	54%		38	3%	$\square$			
Revisit existing programs to attract new students	48%		41%		$\square$			
Add micro-credential program	30%	34%	34%					
Add programs designed for stopped out students	25%	38%			$\Box$			
= Already underway = Planning to use = Not considering								

Methods:

Data for this infographic come from the September 2022 round of data collection of the *Digital Learning Pulse Survey*. Responses were received from 1,206 faculty and administrators and 2,358 students, representing 1,252 institutions from all 50 states and the District of Columbia.



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